

Updates to Canada Life illustration software

Rate changes for critical illness and disability insurance effective April 4, 2014.

Starting April 4, 2014, the following updated software will be available.

- Concourse™ 2.3
- Zoom 14.3

These updates include rate changes for critical illness and disability insurance.

The following strategies will also be updated within *Concourse*.

- Asset efficiency
- Corporate asset efficiency
- Corporate estate transfer – with cash withdrawals

[View detailed information on these rate changes, including transition rules.](#)

Updated software will automatically load onto your computer starting April 4 or download [Concourse from this secure link](#). Installation can take about 30 minutes.

Due to the number of people who receive software updates via LANDesk and the size of the download, not everyone will receive their updated software April 4. However, most individuals will receive their software within the first couple of days.

If you normally receive Canada Life™ software updates from your administrator, please contact them for your updates.

System requirements

- Before installing this software, run any available Microsoft Windows updates so that your computer has the latest fixes and patches.
- This software runs on desktops and laptops. It is not supported on tablets.

Operating System	Windows Vista SP1 (or higher)	Windows 7 Professional/Ultimate/Enterprise (32- and 64-bit systems)	Windows 8
Distribution Method	CD/Download	Remote/DVD CD Download	CD/Download
RAM	2GB or higher	2GB or higher	2GB or higher
Processor	1.66 GHZ	1.66 GHZ	1.66 GHZ
Hard Drive	1.2 GB	1.2 GB	1.2 GB
PDF Reader	Required	Required	Required
Microsoft Excel	2007 or 2010	2007 or 2010	2007 or 2010
Language	English or French on computer	English or French on computer	English or French on computer

If you encounter installation problems, contact Service Desk at 1-866-205-8835.