



GLOBAL PACIFIC
FINANCIAL SERVICES LTD.

In case of a Canada Post labour disruption

Submitted by Emily on June 24, 2016 - 7:55am



Thank you for doing business with Canada Life. Here's some important information from Canada Life Distribution.

In case of a Canada Post labour disruption

You may be aware of the potential for a Canada Post labour disruption. The Canadian Union of Postal Workers (CUPW) has set a deadline of midnight on Saturday, July 2 to reach a collective agreement, at which point CUPW will be in a position to legally begin labour disruptions.

Canada Life is prepared to meet the product and services needs of you and your clients in the event of a labour disruption.

To minimize the effect on your business and your clients, we:

- Established guidelines for sending cheques via courier (see attached Q&A for more details)
- Ask you to encourage clients to set up electronic fund transfers where possible (preauthorized withdrawals, direct deposits, bank transfers)
- Will stop sending urgent mail a few days before the anticipated labour disruption and will investigate alternative methods to deliver to clients and advisors
- Established processes to minimize business disruptions

Please note, if a labour disruption occurs, mail not considered urgent will be held until after the labour disruption. We've developed processes that determine the cheques we will deliver by courier.

Visit *RepNet* for details about this issue and check often for updates.

We will also post communications on our [website](#), to keep your clients informed and aware of what to do.

If you have questions about the labour disruption, please contact your regional marketing centre or client service centre.

Following our usual process, any media inquiries should be referred to Marlene Klassen, Assistant Vice-President, Media and Public Relations at 204-946-7705.

For more information, please view:

Advisor Q&A

Q&A for advisors to answer clients' questions

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